

Global Learning Semesters

Course Syllabus

Course: TRVL-325 Ticketing & Reservations III

Department: Hospitality and Tourism

Host Institution: University of Nicosia, Nicosia, Cyprus



Course Summary		
Course Code	Course Title	Recommended Credit Hours
TRVL-325	Ticketing & Reservations III	3
Semester Offered	Contact Hours	Prerequisites
Spring	42	TRVL-225
Department	Level of Course	Language of Instruction
Hospitality and Tourism	Upper Division	English

Course Description

The course covers advanced procedures in ticketing: special fares calculation, currency rules, special mileage provisions, journeys with surface sectors, lowest combination principle, taxes and other charges. It also covers information on the OW fare component, exceptions from HIP, open jaw fare construction, PTA components and international sale indicators.

Instructor

Ms. Andria Karekla

Course Aims and Objectives

To enable students to comply with established standards for ticketing and competitive fare calculations at the consultant level.

Teaching Methods

The course is delivered through lectures and exercises.

Course Teaching Hours

42 hours (lectures). The course is delivered during the Spring semester over a 14-week period (3 hours / week).

Evaluation and Grading

Class Participation:	10%
Report:	20%
Mid-term:	30%
Final Exam:	40%

Readings and Resources

Required Textbook

IATA Airfares and Ticketing – Consultant Level – Module 2.1

Recommended Reading

- Traveler's Magazine
- Travel Chronicles
- Annals of Tourism