

## Global Learning Semesters

### Course Syllabus

Course: TRVL- 225 Ticketing and Reservations II

Department: Hospitality and Tourism

Host Institution: University of Nicosia, Nicosia, Cyprus



Course Summary		
Course Code	Course Title	Recommended Credit Hours
TRVL-225	Ticketing and Reservations II	3
Semester Offered	Contact Hours	Prerequisites
Fall	42	TRVL-125
Department	Level of Course	Language of Instruction
Hospitality and Tourism	Lower Division	English

### Course Description

The student will acquire the skills in order to be able to complete international airline traffic documents as well as an awareness of the precautions taken for safeguarding the documents against loss in accordance with the IATA fraud prevention guidelines. Fare calculations will be covered.

### Instructor

Ms. Andria Karekla

### Course Aims and Objectives

To enable students to understand the IATA requirements with relation to the handling of reservations and the issuing of tickets.

### Teaching Methods

The course is delivered through lectures and exercises.

### Course Teaching Hours

42 hours (lectures). The course is delivered during the Fall semester over a 14-week period (3 hours / week).

### Evaluation and Grading

Class Participation:	10%
Exercises:	20%
Mid-term:	30%
Final Exam:	40%

## Readings and Resources

### Required Textbook

- IATA Fares and Ticketing Package – Module 1.12 : Units 9 to 16

### Recommended Reading

- Traveler's Magazine
- Travel Chronicles
- Annals of Tourism