

Global Learning Semesters

Course Syllabus

Course: TRVL-130 Airline Computerized Reservations I

Department: Hospitality and Tourism

Host Institution: University of Nicosia, Nicosia, Cyprus



Course Summary		
Course Code	Course Title	Recommended Credit Hours
TRVL-130	Airline Computerized Reservations I	3
Semester Offered	Contact Hours	Prerequisites
Spring	42	TRVL-100, COMP 150
Department	Level of Course	Language of Instruction
Hospitality and Tourism	Lower Division	English

Course Description

The aim of this course is to train and familiarize students with the SABRE Airline Reservations System, which was developed by American Airways and is used by many airlines. Travel Agents and Tour Operators sell air tickets, organise tours and excursions with the use of a PC linked to SABRE or other system providers. As a future professional of an airline, travel agency or tour operation, the student will be qualified and experienced enough to serve passengers and fulfill their traveling needs, either for leisure or business.

Instructor

Mr. George Vrahimis

Course Aims and Objectives

To familiarize students with a computerized global reservation system – SABRE.

Teaching Methods

The course is delivered through lectures and laboratory applications.

Course Teaching Hours

42 hours (21 hours lectures/presentations and 21 hours laboratory work). The course is delivered during the Spring semester over a 14 week period (3 hours / week).

Evaluation and Grading

Class Participation:	10%
Report:	20%
Mid-term:	30%
Final Exam:	40%

Readings and Resources

Required Textbook

- IATA General Travel Knowledge Package – Module 1.13
- Airline Reservations and Automated Fares and Ticketing in SABRE

Recommended Reading

- Relevant websites