

## Global Learning Semesters

### Course Syllabus

Course: TRVL-125 Ticketing and Reservations I

Department: Hospitality and Tourism

Host Institution: University of Nicosia, Nicosia, Cyprus



Course Summary		
Course Code	Course Title	Recommended Credit Hours
TRVL-125	Ticketing and Reservations I	3
Semester Offered	Contact Hours	Prerequisites
Spring	42	TRVL-100
Department	Level of Course	Language of Instruction
Hospitality and Tourism	Lower Division	English

### Course Description

The student will acquire the skills in order to be able to calculate a variety of air fares and to become familiar with the IATA and international regulations in association with commercial air services. Skills regarding the practical aspects of travel agency operation will also be acquired.

### Instructor

Ms. Andria Karekla

### Course Aims and Objectives

To enable students to handle the technical aspects of the operation of a travel agency.

### Teaching Methods

The course is delivered through lectures and exercises.

### Course Teaching Hours

42 hours (lectures). The course is delivered during the Spring semester over a 14-week period (3 hours / week).

### Evaluation and Grading

Class Participation: 10%  
Exercises: 20%  
Mid-term: 30%  
Final Exam: 40%

### Readings and Resources

**Required Textbook**

-IATA Fares and Ticketing Package – Module 1.12 : Units 1 to 9

**Recommended Reading**

-Traveller's Magazine

-Travel Chronicles

-Annals of Tourism