

Global Learning Semesters

Course Syllabus

Course: TRVL-100 Airline and Travel Operations

Department: Hospitality and Tourism

Host Institution: University of Nicosia, Nicosia, Cyprus



Course Summary		
Course Code	Course Title	Recommended Credit Hours
TRVL-100	Airline and Travel Operations	3
Semester Offered	Contact Hours	Prerequisites
Fall, Spring	42	BENG 90
Department	Level of Course	Language of Instruction
Hospitality and Tourism	Lower Division	English

Course Description

This course seeks to provide a basic knowledge of air traffic regulations and passenger travel arrangements, reservations and the role of travel guides. Air transport codes, definitions and terminology are also covered, as well as travel formalities.

Instructor

Ms. Andria Karekla

Course Aims and Objectives

To enable students to understand the role of a travel agent and the various functions of the profession, with emphasis on air travel.

Teaching Methods

The course is delivered through lectures and exercises.

Course Teaching Hours

42 hours (lectures). The course is delivered during the Fall and Spring semesters over a 14-week period (3 hours / week).

Evaluation and Grading

Class Participation:	10%
Exercises:	20%
Mid-term:	30%
Final Exam:	40%

Readings and Resources

Required Textbook

-IATA General Travel Knowledge Package – Modules 1.1 and 1.3 to 1.12

Recommended Reading

- Traveller's Magazine
- Travel Chronicles
- Annals of Tourism