

## Global Learning Semesters

### Course Syllabus

Course: ITM-565 Consultancy Process

Department: Computer Science

Host Institution: Intercollege, Nicosia, Cyprus



Course Summary		
Course Code	Course Title	Recommended Credit Hours
ITM-565	Consultancy Process	3
Semester Offered	Contact Hours	Prerequisites
Please contact us	42-45	None
Department	Level of Course	Language of Instruction
Computer Science	Upper Division	English

### Course Description

This course is designed to make participants reflect on the process of working as a consultant and develop a personal vision on the role of a consultant. Furthermore, this course aims to develop understanding and skills in handling sensitive issues in consultancy, such as handling ethical problems, ensuring implementation and overcoming resistance to change. Furthermore, this course touches on the skills needed for the various aspects of managing a consultancy assignment and a consultancy firm.

### Prerequisites

None

### Readings and Resources

#### Required Text Book / Other Readings

- Kubr Milan, 2002, Management Consulting: a Guide to the Profession, 4th revised edition, Geneva: International Labour Office (ILO), ISBN 92-2- 109510-3.

#### Recommended Readings

Other relevant books and articles will be provided by the lecturer.