

Global Learning Semesters

Course Syllabus

Course: HOSP-235 Housekeeping and Maintenance Management

Department: Hospitality and Tourism

Host Institution: University of Nicosia, Nicosia, Cyprus



Course Summary		
Course Code	Course Title	Recommended Credit Hours
HOSP-235	Housekeeping and Maintenance Management	3
Semester Offered	Contact Hours	Prerequisites
Spring	42	HOSP-100
Department	Level of Course	Language of Instruction
Hospitality and Tourism	Lower Division	English

Course Description

The student is introduced to the housekeeping and maintenance functions as they relate to a successful hospitality operation, and will acquire the skills necessary to organize and supervise the housekeeping department for a range of hotel types, operation of the laundry function, and maintenance operations.

Instructor

Mr. John Kouis

Course Aims and Objectives

To introduce students to the operation of the housekeeping and maintenance departments, by analyzing the various functions performed.

Teaching Methods

The course is delivered through lectures, field trips and guest speakers.

Course Teaching Hours

42 hours (lectures). The course is delivered during the Spring semester over a 14 week period (3 hours / week).

Evaluation and Grading

Class Participation:	10%
Report:	20%
Mid-term:	30%
Final Exam:	40%

Readings and Resources

Required Textbook

-M. Kappa, A. Nitschke and P. Schappert, Managing Housekeeping Operations, Educ. Inst. of AH+LA, (ISBN: 0-866-12-047-5)

-G.Tucker & M. Schneider, The Professional Housekeeper, Van Nostrand Reinhold, (ISBN 0-442-20512-0)

Recommended Reading

-G.Roffman & D. Stipanuk, Hospitality Facilities Management and Design, Educ. Inst. of AH+LA, (ISBN 0-86612-046-7)

-Borsenik & A. Stutts, Maintenance Handbook for Hotels, Motels and Resorts, Van Nostrand Reinhold, (ISBN 0-442-31798-0)